

Engler Engineering Corporation Warranty Information

Engler Engineering Corporation warrants each new unit or accessory to be free from material and manufacturing defects and applies from date of purchase.

DENTAL EQUIPMENT

NOTE: WARRANTY FOR INTERNATIONAL SALES IS ONE YEAR ON ALL EQUIPMENT

- 1) Sonus II : control box-6 years, scaling handpiece/cable-2 years.
- 2) Son-Mate II : control box-6 years, scaling handpiece/cable-2 years, micromotor/cable-1 year.
- 3) Sonus V : control box-6 years, scaling handpiece/cable-2 years.
- 4) Vet II : control box-2 years, scaling handpiece/cable, micromotor/cable-1 year.
- 5) Poli-X : control box-6 years, micromotor/cable-1 year.
- 6) Tri-Mate : control box-3 years, scaling and electro surgery handpieces/cables-1 year.
- 7) Scale-Aire : control box, air/water syringe, compressor, scaling handpiece/cable, and high/low speed handpieces-1 year (turbine and chuck 180 days).
- 8) Scale-Aire Mini : control box, air/water syringe, scaling handpiece/cable, and high/low speed handpieces-1 year (turbine and chuck 180 days).
- 9) Drill-Aire Mini : control box, air/water syringe, and high speed handpiece-1 year (turbine and chuck 180 days)
- 10) Drill-Aire Mini Plus: control box, air/water syringe, and high/low speed handpieces-1 year (turbine and chuck 180 days)
- 11) Excelsior : control box, air/water syringe, suction handpiece, compressor, scaling and electro-surgery handpieces with cables, and high/low speed handpieces-1 year (turbine and chuck 180 days).

ACCESSORIES

- 12) 25K transducer (stack/insert)-90 days
- 13) Sonus transducer (stack/insert), straight handpiece, prophy angle, contra angle, all water accessories, all regulators, all optional stands, brackets, retractable arms, grounding plate-30 days
- 14) Scaling tips, electro surge tips, diamond/carbide burs, cutting discs-(Manufacturers defect warranty at time of arrival)
Please keep in mind that these items must be replaced after normal wear.

ANESTHESIA EQUIPMENT

- 15) A.D.S. 2000: control box-2 years. (Does not include external accessories which are upon receipt)
- 16) Sentinel VRM: control box-1 year. (Does not include external accessories which are upon receipt)

OXYGEN EQUIPMENT

- 17) Infinite O2 Oxygen Generator: 1 year (Does not include external accessories which are upon receipt)
- 18) Infinite O2 Booster: 1 year (Does not include external accessories which are upon receipt)
- 19) 10 liter Millennium concentrator: 1 year
- 20) 5 liter Everflo concentrator: 3 years

DYNAX PRODUCTS

- 21) All Dynax products: 30 days. Cut/punctured pads or stretchers are not covered under any warranty and will not be replaced.

Engler Engineering Corporation agrees to repair or replace, pending review, any equipment or item found to have material and/or manufacturing defects. Our warranty also covers part/equipment failure under normal and proper use during the warranty period described above. Repair or replacement will be determined providing the equipment was properly used and properly cared for as per the owner's manual. The warranty does not cover negligence or lack of maintenance. Repair or replacement is the decision of Engler Engineering Corp. and all decisions are final. Engler Engineering Corp. shall not be held responsible for any damages as the result of improper installation, plumbing, electrical etc.. All equipment and accessories should be used by and under the supervision of a trained doctor, veterinarian, dentist or hygienist.

All items returned to Engler Engineering for evaluation must be shipped pre-paid. All shipping to and from Engler Engineering is the responsibility of the customer.

THE AVERAGE LIFE SPAN OF A SONUS OR 25K TRANSDUCER (STACK / INSERT), METAL BEARING PROPHY ANGLE, CONTRA ANGLE AND ALL HIGH / LOW SPEED HANDPIECES AND MOTORS IS 3 MONTHS TO 1 YEAR WITH PROPER USE AND MAINTENANCE. IN ORDER TO ACHIEVE OPTIMAL PERFORMANCE OF THESE PARTS, REPLACEMENT IS RECOMMENDED EVERY 3 MONTHS TO 1 YEAR.

After sale, service is as follows: Warranty repairs will be honored excluding shipping charges to/from our location. The defective part which must meet the warranty guidelines must be returned to us before replacement. If under warranty the part will be replaced at no charge. (**Please note all shipping charges for any warranty item will be charged to and from our facility)

DOMESTIC LOANER POLICY

- Engler offers a lifetime loaner service on all equipment which must be at the customer's request.
- There is no rental fee on our loaners.
- Loaners are always based on available stock.
- Please note: All shipping charges to/from our location is the responsibility of the customer).

LOANERS ARE ONLY AVAILABLE IN THE CONTINENTAL UNITED STATES FOR ENGLER CUSTOMERS FOR EQUIPMENT MANUFACTURED BY ENGLER ENGINEERING CORP.

ENGLER ENGINEERING CORPORATION WARRANTY POLICY

LIMITED WARRANTY: All Engler products are manufactured to the highest standards and are warranted against any manufacturing defects. If under normal conditions, an item is found to be defective, either in workmanship or materials, Engler Engineering Corp. will, at its discretion, repair or replace the item or refund the original purchase price

Engler Engineering Corp. will not be responsible for loss or injury either direct or indirect arising from the use or misuse of any product sold. Use of Engler products by anyone other than a licensed professional will void any warranty. Engler Engineering Corp. will not be responsible for accidental damage or lack of reasonable care, this includes during unpacking, installation, or use. Engler Engineering Corp. will not be responsible for damage or injury caused by others, i.e.; plumbers, electricians, or outside technicians hired by the clinic or hospital to do work for, or make any repairs on Engler equipment.

Under no condition will Engler Engineering Corp's liability exceed the purchase price of the product in question.

Engler Engineering Corp. will not be held responsible for damage during shipping. Customer must refuse any package from the carrier that is obviously damaged. Any damage found after accepting package must be documented immediately by photographing **all** details of the damage. If possible, do this before completely removing item from packaging and save all packaging. Report damage immediately to Engler Engineering so that we can determine who will file the loss/damage claim.



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in the U.S.A.**

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